

TITANIUM ELECTRICALLY ADJUSTABLE BED BASE USER'S MANUAL

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I. DISCLAIMERS & NOTES



Attention : Important Safety Disclaimers

Thank you for purchasing a SleepHive adjustable bed base. For your safety, please read all instructions carefully before using this adjustable base. Save these instructions for future reference.

SAFETY TO REDUCE THE RISK OF SHOCK, BURNS, FIRE OR INJURY :

For optimal safety and operation, plug bed base into a surge protector (not included). The bed base should only be plugged directly into a wall outlet or surge protector (strongly recommended). Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source. Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair and the like. Do not drop or insert any object into any opening. Discontinue using the bed base and contacting to a qualified service center in the cases of the cord or plug get damaged, it is not working properly, or it has been dropped into water. Only use this bed base for its intended use as described in this manual. Do not use accessories/attachments that are not recommended by the manufacturer. Close supervision is required when the bed base is used

by or near children, convalescents, disabled persons or pets. Improper connection of the equipment can result in the risk of electrical shock, electrical fire, or faulty operation to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

CHILDREN AND PETS :

This product is designed to be used by an adult. Do not allow children to operate this bed without adult supervision. Immediately dispose of all packing materials as it may pose a smothering risk to children and pets. Injury could occur if children or pets are permitted to play on or under the bed.

IN-HOME USE AND HOSPITAL STANDARDS :

SleepHive adjustable bed bases are designed exclusively for in home use only. This bed base was not designed as a hospital bed and is not designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.

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PACEMAKER NOTICE :

This bed base contains Neodymium MAGNETS which may interfere with magnetic fields of devices such as pacemakers, ICD'S and any other device sensitive to magnetic field, etc. It is STRONGLY recommended that owners of such medical devices should consult their physician prior to using this product that contain Neodymium MAGNETS. It is also possible that some pacemakers may falsely interpret the optional massage feature vibrations as movement or exercise. This is common occurrence with any product that creates a vibrating movement and may not affect the pacemaker. Please consult your physician before using the massage feature.

ADDITIONAL SAFETY FEATURES :

Casters (option leg accessory) are equipped with locking wheels to prevent unwanted movement. Even when locked and unable to roll, it is possible for the casters to side. Free release head and foot motors are designed to lower the mattress by retracting only with gravity, never pulling downwards, which minimizes pinch points.

ACOUSTICS LIFTING/LOWERING MECHANISMS :

The Lift/lower feature will emit a minimal humming sound during operation, this is normal. During operation, the lift arm wheels make

contact with the platform support of the base. This contact may result in metal on metal or plastic contact. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base's activating mechanisms to the proper operational position. In normal base operation, the wheels which allow the bed to maintain its distance from the wall, will make contact with steel platform supports of the base creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact, this is normal.

ADDITIONAL SAFETY FEATURES :

SleepHive adjustable bases are constructed from various materials including woods, metals, plastics and fabrics. Tension, pressure or movement applied to the frame, platform or shroud through general use may create an audible sound.

MESSAGE OPERATION AND LOCATION ENVIRONMENT :

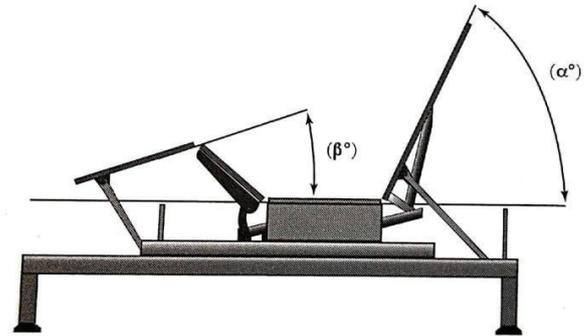
The massage feature will emit a tone during operation, this is normal. As the massage intensity level is increased, the tone will intensify. The volume of this tone is directly related to the location environment. For example, when demonstrated in a show room, the surrounding

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environmental noise will cover some of the massage noise. However, when installed in a home setting with wooden floors, carpeted or not, the massage volume will be more noticeable. To minimize this resonance, place a piece of carpet or rubber caster under each leg or caster of the base. It is possible to experience vibration or noise from the exterior bed frame, headboard backrest, headboards or footboards if mounting bolts are not firmly tightened.

TOLERANCE :

All SleepHive adjustable foundations, depending on make and model, are designed and manufactured to perform and function within designated quality control parameters. Bases are subject to meticulous and rigorous inspections during the quality control process to ensure bases will operate within these standards during normal operating use. Normal operating use is defined as the following: Adjustable foundations is to be operated with a mattress and load. Testing procedures require lifetime cycle tests with up to 120kg distributed load. The angle (designated " α " in figure 1) between the back section and the flat section for various configurations of the mattress support platform shall be $\pm 3^\circ$, which translates to a tolerance of up to 11/2". The angle (designated " β " in figure 1) between the flat section and foot section for various configurations of the mattress support platform shall be $\pm 3^\circ$, which translates to a tolerance of up to 3/4". Any adjustable foundation deemed to be within this allocated tolerance is considered to have met manufacturer's quality control standards.



THAT "NEW PRODUCT" SMELL :

Some people notice a slight odor to their new adjustable base - this can come from our material manufacturing process. This smell is normal and usually disappears before the product reaches you. Sometimes, however, this smell may still be noticeable. It usually disappears after a few weeks, providing adequate ventilation of the product and the environment.

PAIRED OPERATION :

When operating a "pair" split base setup there may be a time latency up

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BREAK IN PERIOD :

You can speed up the break-in period by simply spending time in the adjustable bed through activities such as reading, watching TV or playing with the kids or grandkids. The extra movement will help the adjustable bases such as the woods, metal and plastics used in the platform, frame and components are sensitive to moisture content and temperature and may sound in colder environments.

WEAR AND TEAR :

Wear and tear is damage that naturally and inevitably occurs as a result of normal use or aging.

FABRIC CARE :

To prolong the life of your fabric, protect it from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources. For a deeper cleaning, blot liquid spills with a clean dry cloth. wipe with a clean cloth dampened with warm water. Do not moisten excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by brushing gently. Wipe with a clean cloth dampened with warm water to remove residues. Dry in a shaded area away from direct heat. If persistent marks remain visible after cleaning, seek professional advice.

PRODUCT RATINGS :

The lift motors are not designed to operate continuously for more than (2) minutes in an (18) minutes time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty. The massage motors are not designed to operate continuously for more than 30 minutes at a time. Please allow the massage system to rest for 30minutes after automatic massage shut off before restarting.

WEIGHT LIMITS :

This product is not rated to support weights exceeding 320KG (700 pounds). The product is not rated to support weights in excess of 320kg inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the bed base.

The adjustable base is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

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ACOUSTICS :

The massage function will emit a noticeable tone during operation. As the massage intensity level is increased, the tone will intensify. The volume of this tone is directly related to the location environment. For example, when demonstrated in a show room, the surrounding environmental noise will cover some of massage noise. However, when installed in a home setting with wooden floors, carpeted or not, the massage volume will be more noticeable. In normal base operation, the legs support of the base will create a contact noise with floor. When entering, exiting, or shifting weight on the base, this contact noise may be louder as the legs make contact, This is normal.

IMPORTANT DO'S :

- Plug your adjustable base into a power surge protector.
- Evenly distribute weight when sleeping in a split setup. Uneven distribution of weight can cause the base to raise unevenly.
- Can Customer Service for any technical issues. Do not try to force the base down, this can damage the motors or frame.
- Use mild soap and water to clean your adjustable base if staining occurs.
- Keep in Mind that adjustable bases are recommended to be used with adjustable friendly mattresses.
- Lower to the flat (horizontal) position after use and in between presets.
- Register your warranty as soon as your adjustable bases has been delivered.

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IMPORTANT DON'TS :

- Sit on corners/edges of base, this may warp the frame, struts, or foam.
- Tilt the base on its side. This can damage the legs and/or leg screws.
- Stand or jump on the adjustable base at any time, this can damage the frame and motors.
- Drag the base to move it. Dragging the base could damage the frame, strip the nuts/bolts or break the legs. Purchase castors if you plan on moving your base routinely.
- Enter and exit the adjustable base with the head and/or foot in the articulated position. Enter or exit your adjustable in the fla (horizontal) position.
- Tinker with or modify base. This will void the warranty.
- Press down on the head or foot while actuated can damage frame and motors.

FCC COMPLIANCE :

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

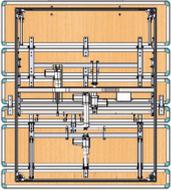
- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undersired operation.

To comply with the FCC RF exposure requirements, on change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding RF exposure requirement on void user's right to operate the device.

Radio Frequency: 2.4GHz

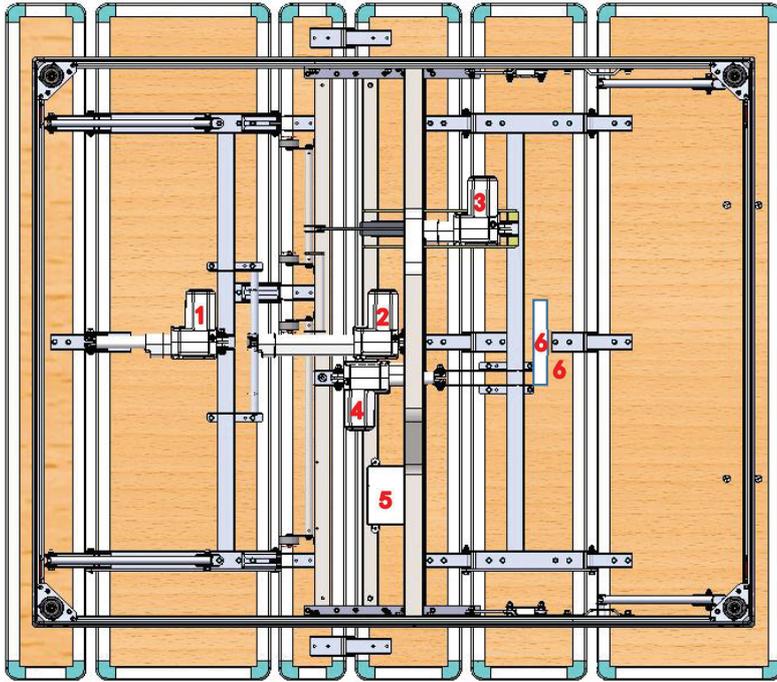
II. PARTS LIST

Ensure you have received all the parts listed below before discarding the packing materials.

A) 	B) 	C) 	NO.	PARTS NAME	QUANTITY
D) 	E) 	F) 	A	Bed Base	1
G)	H)	I)	B	Wireless Remote	1
			C	Legs	4
			D	Mattress Retainer	1
			E	Power Supply	1
			F	Power Cord	1
			G		
			H		
			I		

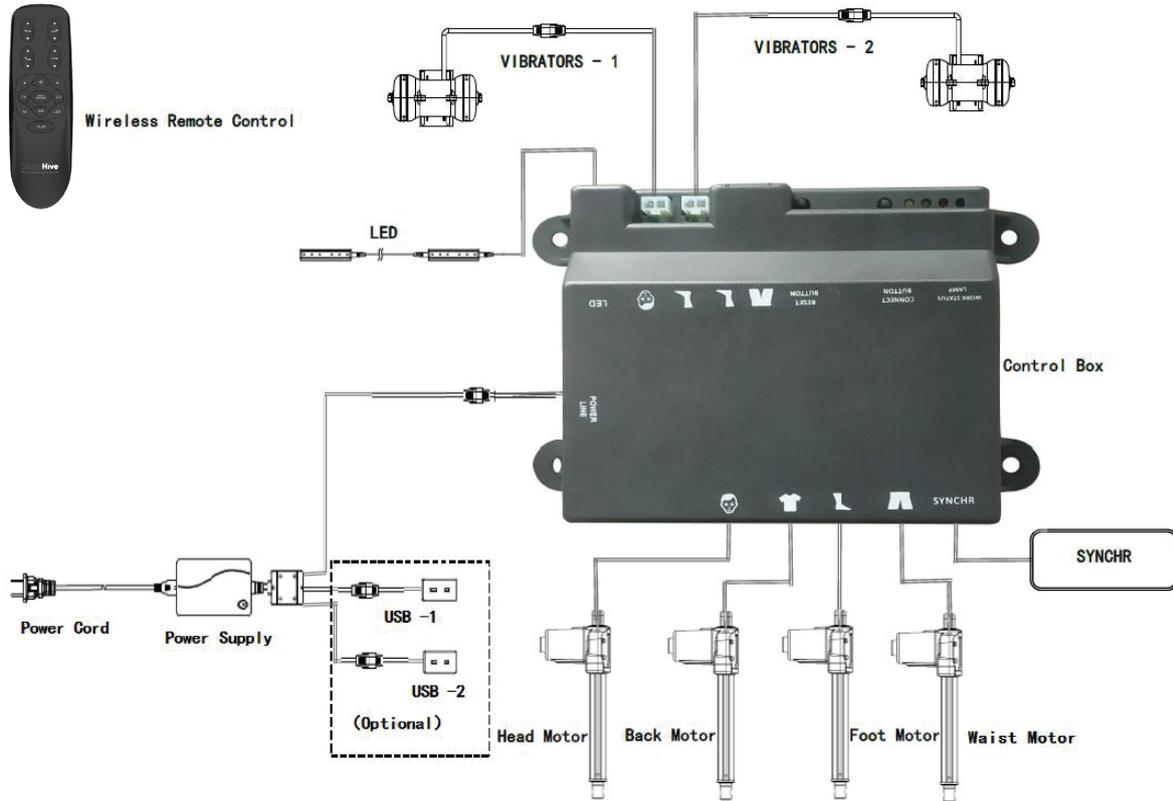
ALL THE PHOTOGRAPHS AND PICTURES IN THE INSTRUCTIONS ARE FOR REFERENCE ONLY.

III. UNDER BED VIEW

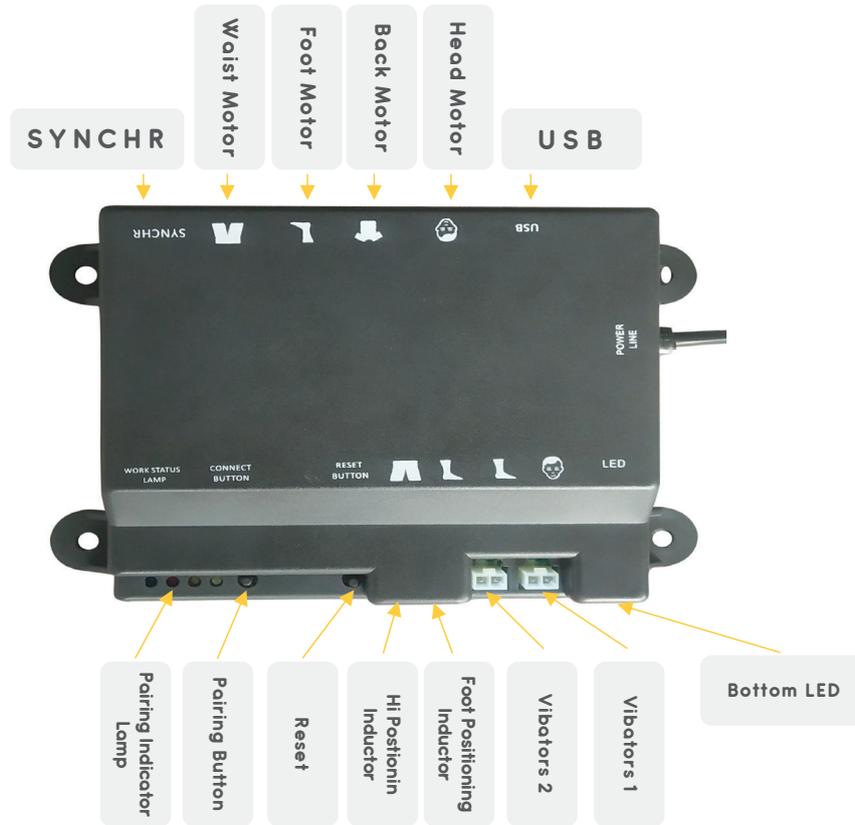


NO.	PARTS NAME
1	Head Motor
2	Back Motor
3	Waist Motor
4	Foot Motor
5	Control Box
6	Bottom LED
7	
8	
9	
10	
11	
12	

IV. ELECTRONICS OVERVIEW



ELECTRONICS OVERVIEW



V. INSTALLATION

STEP 1 :

Put the bed base in a desired place with the bottom of the box facing up. Remove box cover, take out all of the packing materials and put aside, make sure not to puncture the bed with any sharp objects.

STEP 2 :

Remove the bed base from the box keeping the bottom of the base facing upwards.

STEP 3 :

Install the legs to base as shown. Tighten the legs by hand. Ensure the legs are secured tightly. (Note that the legs are adjustable by unscrewing the small part of the leg from the larger part of the leg. This allows you to adjust the height of your bed).



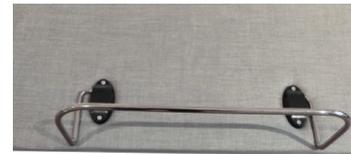
STEP 4 :

See the Page 9 & 10 – Electronics View.



STEP 5 :

Install Mattress retainer : Insert the mattress retainer into the hooks at the foot of the bed. Slide the mattress retainer into place. Ensure it is securely tightened. Place the mattress on the bed base.



NOTES :

- It is advisable to assemble with a second able bodied person.
- If the holes will not be aligned when installing the clevis pins or screws, adjust the platform and brackets until the clevis pins or screws will be placed.

INSTALLATION

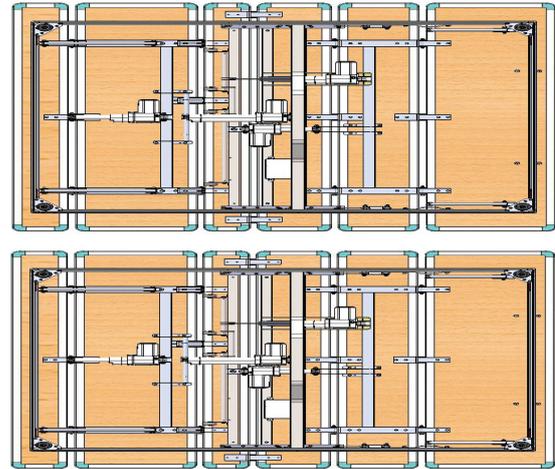
STEP 6 :

Connect power supply : Plug the power cord into the power supply. To prevent damage to the Power Supply, please ensure the Power Supply is placed outside the perimeter of the adjustable base frame.



STEP 7 :

Carefully flip the base over on to its legs. **Important:** Two people are required to move the bed base. Do not drag across the floor. Do not rest frame on its side, excessive pressure may damage the legs. Plug the base into a power source. A surge protector is strongly recommended.



NOTES :

One Wireless Remote:

- Control one bed base
- Control another bed base
- Control two bed bases simultaneously

VI. PAIRING THE WIRELESS REMOTE

STEP 1 :

Push in on bottom of remote to release battery cartridge and install three AAA batteries into the remote battery compartment. Push in firmly to close.

STEP 2 :

- Plug the base into a power source and press the Pairing Button/Program Button on the control box approximately in 1s, ensure the Pairing Lamp - White (Fourth) flashing.



Pairing Button/Program Button

Pairing Lamp - White (Fourth)

STEP 3 :

- Press "SWITCH" until the backlight LED flashing, release it and then press "HEAD UP", never release until the backlight LED is lighting all long, the remote is pairing and release it.

Second, Press "HEAD UP", never release until the backlight LED is lighting all long and then release.

First, Press "SWITCH" button until the backlight LED flashing and then release.



- When the Pairing Button/Program Button on the control box and the backlight LED on the remote stop flashing, and the buzzer on the control box has a "DI" sound, pairing is completed.
- If the function on the remote can not be operated repeat the

VII. WIRELESS REMOTE



VIII. FUNCTIONAL OPERATING FOR WIRELESS REMOTE

MARK	STEP 1	STEP 2	FUNCTIONAL	DESCRIPTIONS		
	Press "SWITCH" in 3s until the backlight LED flashing and then press the "BUTTON" in STEP 2	TV	MEMORY POSITION	The backlight LEDs all OFF before operating. <ul style="list-style-type: none"> Press (TV, ZG, M1, M2) until the backlight LED is lighting and the memory position is completed. When the backlight LED is lighting and press again, clear the corresponding memory position. TV & ZG have the memory position, M no memory position. 		
		ZG				
		M				
		ANTISNORE				
						New ANTI-SNORE preset position and five minutes will be reset.
		HEAD DOWN	FUNCTIONS IN CIRCLING	Head up and down functions in circling.		
		BACK DOWN		All bed base functions up and down in circling.		
		FOOT DOWN		Foot up and down functions in circling.		
		WAIST DOWN		Waist up and down functions in circling.		
		HEAD UP	PAIRING	Pairing the remote and control box (See page13).		
		FLAT	FORCED RESET	The bed will be in FLAT position when the bed is breakdown.		
		HEAD MASSAGE (LEFT)	CONTROL SWITCHING	Control switching is the backlight LED of "SWITCH" is OFF.		
		MASSAGE INDENSITY		Control switching is the backlight LED of "SWITCH" is ON.		
FOOT MASSAGE (RIGHT)	Control switching is the backlight LED of "SWITCH" is FLASHING.					

IX. SYNCING TWO BASES FOR A WIRELESS REMOTE

SWITCH	DESCRIPTIONS
<p>Backlight LED of "SWITCH" is OFF</p>	<p>ALL Revitalife bed bases have a wireless remote to control a bed base and pairing were completed. You can pair your bed again if you need. You must be pairing if you need to control another bed or syncing two bases.</p>
<p>Backlight LED of "SWITCH" is ON</p>	<p>If you have two bed bases, pairing two bed to sync one remote to control both bed bases:</p> <ul style="list-style-type: none"> ● First, Pairing both bed bases when the Backlight LED of "SWITCH" is OFF or FLASHING one by one (see page13). ● Second, Switching the backlight LED of "SWITCH" is ON. The wireless remote can control the two bed bases simultaneously. ● Third, Switching the backlight LED of "SWITCH" is OFF or FLASHING again, one bed base can be controlled now.
<p>Backlight LED of "SWITCH" is FLASHING</p>	<p>When the Backlight LED of "SWITCH" is FLASHING, you can pair another bed base by one wireless remote, the operation sees page 13. You can operate another bed after the pairing is completed.</p>
<div data-bbox="204 773 445 1012" data-label="Image"> <p>The diagram shows two bed bases side-by-side. On the left, a blue silhouette of a person is standing on a light blue rectangular base. On the right, there is an empty light blue rectangular base. The bases are separated by a vertical line.</p> </div> <p data-bbox="229 1023 432 1042"> Left base Right base </p>	<p>One Wireless Remote:</p> <ul style="list-style-type: none"> ● Control one bed base ● Control another bed base ● Control two bed bases simultaneously

X. CLEANING



Attention : Important Safety Disclaimers

MUST unplug the base before cleaning.

Infection control and routine cleaning must be carried out in accordance with your local Infection control policy or regulatory body.

To prolong the life of your fabric, protect it from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources. For a deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water. Do not moisten excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by brushing gently. Wipe with a clean cloth dampened with warm water to remove residues. Dry in a shaded area away from direct heat. If persistent marks remain visible after cleaning, seek professional advice.

XI. MAINTENANCE

FAULT	POSSIBLE CAUSE	REMEDY
Backlight of the buttons on the wireless remote is not light. Wireless remote does not work.	AAA batteries were installed incorrectly or were exhausted.	Ensure the AAA batteries to install correctly or replace the AAA batteries.
	Wireless remote was damaged. (AAA batteries were in good condition)	Replace the wireless remote.
The intermediary areas of buttons on the wireless remote are flash.	AAA batteries power is low	Replace the AAA batteries.
Function [s] do not work.	Unplug the power cord or power supply or power source.	Check and plug the power cord or power supply or power source.
	No pairing between wireless remote and control box.	Re-pairing (See page 13 - Pairing the wireless remote).
	Backlight of the buttons on the wireless remote is flash or off.	Replace the AAA batteries.
	Control box was in protected mode.	Turn off the power and restart it in 30 seconds later.
Motor has excessive noise	Motor was damaged.	Relace the motor.
Function (UP/DOWN) working slowly.	Heavy load on the bed and the duty cycle has been exceeded.	Remove load and allow motors and control box to cool more than 20 minutes before re-operating.
Motor works in pause, the yellow light on the control box is lighting and has a "DIDI" warning tone.	The inductors were obstructed or damaged.	Press "SWITH" in 3s until the backlight LED flashing and then press the "FLAT" button to forced reset.
Motor works in pause, the red light on the control box is flashting and has a "DIDI" warning tone.	Heavy load on the bed and the duty cycle has been exceeded.	Remove load and allow motors and control box to cool more than 20 minutes before re-operating.

SleepHive™

— YOUR WELLBEING SLEEP SOLUTION —

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